

want to know more?

If you have questions, or you would like to get an application form, telephone the friendly staff at Anglicare's St Hilary's community programs on

(08) 8392 3180

in case you were wondering

The Children's Contact Service focuses on the wellbeing of children. The service does not take sides when parents are having disagreements. The Children's Contact Service is completely independent of the Family Court and Family Court proceedings.



Children's Contact Service

Telephone 8392 3180

For changeovers or supervised contact

at

 Noarlunga

or

Mount Barker 

This service receives funding assistance from the Department of Family and Community Services.

Postal address

1 William Street

Morphett Vale

SA 5162

Tel 8392 3180

Fax 8382 5186

[www.anglicare-sa.org.au](http://www.anglicare-sa.org.au)

**ANGLICARE**  
HOPE IS HERE. SA.



Children's  
Contact  
Service

a safe, neutral and caring  
place for children and  
their separated parents

**ANGLICARE**  
HOPE IS HERE. SA.

## what does the contact service do?

There are two services provided by the Children's Contact Service

- Changeovers

This is where children are able to move from one parent to the other, without the parents having to deal directly with each other.

- Supervised contact

This enables children to enjoy time with their visiting parent while experienced, professional staff establish the best possible conditions for contact.

There are a number of reasons why supervised sessions may be appropriate. It may be that a parent has not seen the child for some time and a gradual introduction in a neutral, child-friendly place is suggested. It may be that the parent has no suitable place to play with the child. Sometimes the child has expressed anxiety about seeing the parent alone, and sometimes the court has concerns about a child's safety.

## who can use the service?

Anyone can apply to use the changeover service. For supervised sessions, parents must have either a contact order from the Family Court or a formal agreement.

Families come in all shapes and sorts, and have a range of special needs. Our service is equipped and happy to work with them all.

## where is it? what times?

The service operates every weekend at Noarlunga and every second weekend at

Mt Barker. Times may differ at different locations, so please check before having times written in to court orders.

## is there a cost?

There is a one-off registration fee of \$25 for each parent

Changeovers cost each parent \$3.50 per weekend.

Supervised contact costs \$22 per session, which lasts up to two hours.

## why use this service?

Children cope better with their parents' separation if they do not have to cope with ongoing tension between the parents.

The Children's Contact Service provides children with the opportunity to see both parents, without feeling anxious about seeing both parents together.

## how do you start?

Telephone Anglicare SA on 8392 3180 and ask for application forms.

## then what happens?

Once application forms have been received from both parents, they attend separate interviews with the program co-ordinator. Before the service can begin, parents sign an agreement. Children who are to have supervised sessions meet staff and view the premises.

