

# Information about donating to the Archbishop's Appeal for Anglicare SA

- The Archbishop's Appeal has worked to complete major projects for Anglicare for more than ten years. From 2004–2007, the Appeal's specific project was to build a second home in South Australia for the vulnerable frail aged, and Neal Court was opened in April 2008.
- The current project, Generate, is a pilot project to work with unemployed young people and their families in the northern suburbs of Adelaide. It will run for a year, and work with 50 families in that time, at a cost of \$500,000.
- All donations are in Australian dollars only.
- All donations over AUD\$2 are tax deductible.
- You will be sent a receipt to the address you nominate, normally within five working days of our receiving your donation. Online donations may take up to eight working days to process and receipt.
- Our privacy statement for donors is printed below. It is part of Anglicare's privacy policy, and you can view the entire policy at [www.anglicare-sa.org.au/about/policies.html](http://www.anglicare-sa.org.au/about/policies.html)
- Your donations are made through a secure site, supplied by ANZ.
- Anglicare SA is an Adelaide-based organisation, which works at a number of sites throughout South Australia.

Our head office address is 18 King William Road, North Adelaide, SA 5006, AUSTRALIA

All donations are received and banked in South Australia.

- Anglicare SA does not normally refund donations, but if there has been an error in the processing of your donation, please contact our marketing department on (08) 8305 9205
- If you have any enquiries about the organisation or your donation, please call us on (08) 8305 9200 or email [admin@anglicare-sa.org.au](mailto:admin@anglicare-sa.org.au)

## ANGLICARE SA - COMMITMENT TO PRIVACY (2001) - DONORS

In Australia new privacy laws came into force on 21 December 2001. Anglicare SA is committed to ensuring that the information you provide to us remains secure and that you are aware of what information is held and your rights.

### Information you provide

When you become a donor you are generally asked to provide us with your name and contact details. This is information which can identify you, and under the Privacy Amendment (Private Sector) Act 2000 is known as personal information. The Act also refers to certain information which is known as sensitive information, however, we do not collect or hold any sensitive information about our donors.

We take very seriously the need to keep all information we hold on you secure, so all written materials containing your details are stored in secure areas and computer records can only be accessed by authorized staff. We are also members of the Fundraising Institute of Australia and operate in accordance with the Institute's Code of Ethics.

You are welcome to see what information we hold on you, as we want to make certain that your information is accurate and kept up to date. All you have to do is ring or write to the Executive Manager of Marketing at ANGLICARE SA, 18 King William Road, North Adelaide SA 5006 (08-8305 9277) and allow at least five (5) working days to arrange access.

If you find any inaccuracies in the information please let our Executive Manager of Marketing know.

### How we use information

Anglicare SA uses the information you give us for the purposes of processing donations, fundraising and keeping a record of the history of donations from our donors.

When we write to you seeking your support we are trying to raise public awareness of our programs and their needs. This is why we often send information on particular areas of need. Please remember, however, that you are under no obligation to respond unless you are able to or would like to. If you want, you can ask us not to contact you any more.

We may use the information for internal reviews and analysis and may also use it to produce certain consolidated statistics about our donors. Sometimes we will also use consultants to provide us with expert advice on research and analysis. We will only use consultants who have proper privacy protection practices. We will not otherwise disclose your individual information, nor sell, trade or rent that information for any purpose.

### Consent

By giving your personal information you are consenting to our use of this information in accordance with the principles outlined in Anglicare SA's Confidentiality and Privacy Policy. If at any time we change the Confidentiality and Privacy Policy, we will post those changes on our website ([www.anglicare-sa.org.au](http://www.anglicare-sa.org.au)) so that you are kept fully informed.

If you wish to request access to or correct your personal information or if you have any queries regarding our Confidentiality and Privacy policy, please contact our Privacy Officer on (08) 8305 9264 or Fax (08) 8305 9211 or by writing to: email [privacy@anglicare-sa.org.au](mailto:privacy@anglicare-sa.org.au) or The Privacy Officer, Anglicare SA, 18 King William Road, North Adelaide SA 5006

Thank you for your support.