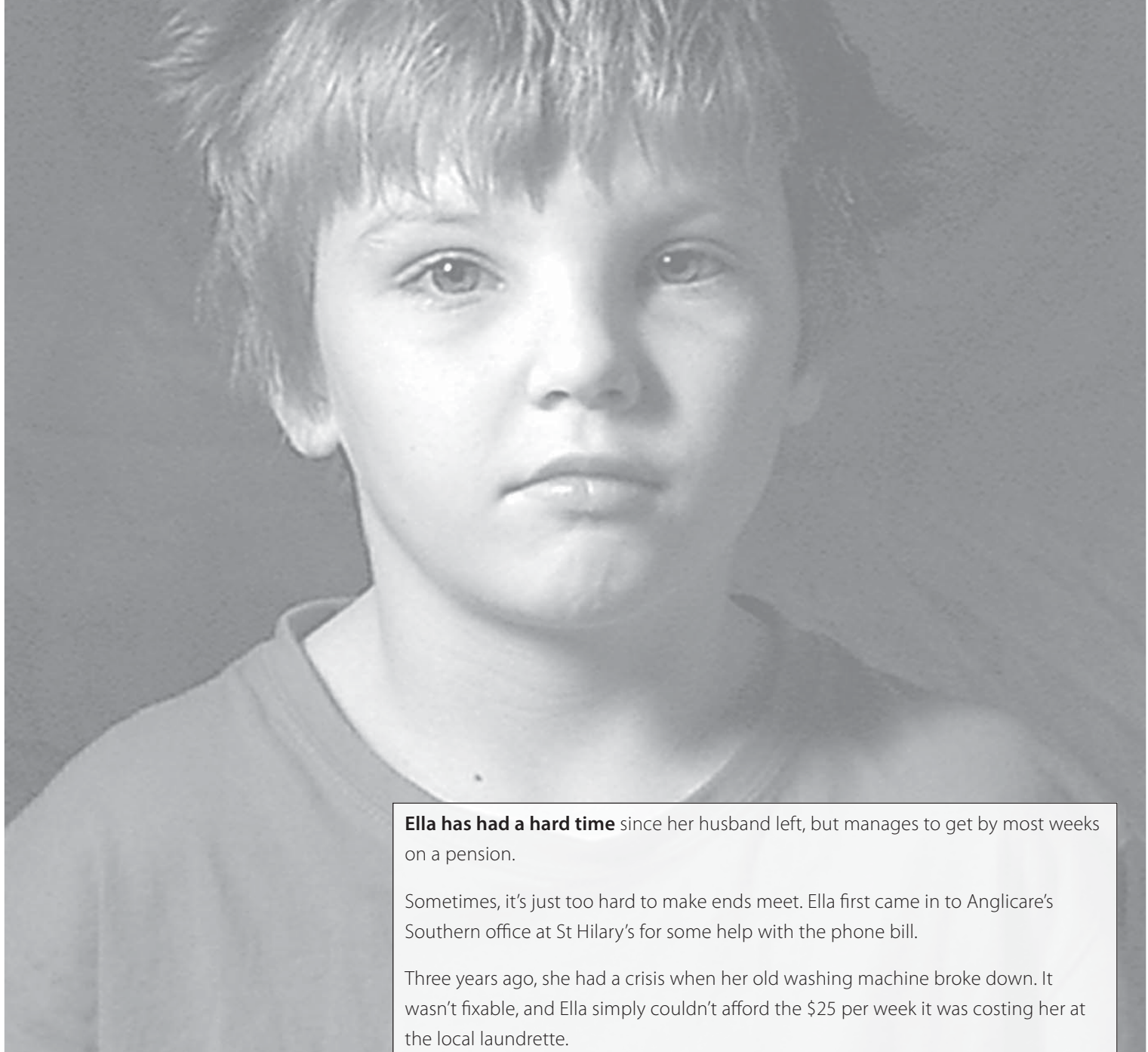


Services for families and children



Ella has had a hard time since her husband left, but manages to get by most weeks on a pension.

Sometimes, it's just too hard to make ends meet. Ella first came in to Anglicare's Southern office at St Hilary's for some help with the phone bill.

Three years ago, she had a crisis when her old washing machine broke down. It wasn't fixable, and Ella simply couldn't afford the \$25 per week it was costing her at the local laundrette.

She came to Anglicare, and we helped her to apply for a no-interest loan. The loans are available from the National Australia Bank for medical equipment or essential whitegoods.

Ella obtained the loan and bought a new washing machine which was more energy and water efficient. She paid it all back, \$10 per week. When her fridge gave up, she got another loan, and is paying that back regularly too.

Ella began with emergency relief, but Anglicare was able to help her with the whole business of financial management. It's still not easy for her, but she is coping. And she knows where to come for help.

Emergency Relief

Anglicare has four emergency relief sites throughout metropolitan Adelaide.

They are at Elizabeth, Salisbury, Morphett Vale and in the city at The Magdalene Centre.

Anglicare helps more than 330 families or households a week through emergency assistance at all sites. Around half of these are families with children.

Emergency relief can include groceries, payment of utility bills, chemist vouchers, bus tickets, or vouchers for clothing at our recycling shops.

In the past year, the number of new households seeking emergency relief in Adelaide's north has doubled.

In winter 2009 there was a 22% increase in the number of people coming to Anglicare for the first time.

While Anglicare strives to serve everyone who comes to us, we often have to turn people away simply because we cannot meet their needs. We turn away some 60 people per week.

Emergency help is often the first step for people to sort out the problems which can bring us down.

We can refer people to help for whatever else they may need, whether it's financial counselling, no interest loans for whitegoods, drug and/or alcohol counselling, help for gambling addiction...

While Anglicare receives Federal Government funding for emergency relief, we have to fund around half of what we supply.

Which is why Hope Partners can provide a real sense of security for Anglicare services, and most importantly, for our clients.

Hope
Partners

150 years

ANGLICARE
HOPE IS HERE. SA.

For more information on becoming an Anglicare hope partner, contact
Mark Sykes
Business Development
tel 8305 9267
mob 0400 130 595